

Central Intelligence Agency



Washington, D.C. 20505

24 July 2019

Ms. Emma Best  
MuckRock News  
DEPT MR 56520  
411A Highland Avenue  
Somerville, MA 02144-2516

Reference: F-2018-01938

Dear Ms. Best:

I would like to offer my profound apologies for the significant (i.e., six-month) delay in our acknowledgement of your appeal pursuant to the above-referenced Freedom of Information Act request. Specifically, you took issue with our decision to grant only a partial fee waiver for the copy/reproduction costs associated with this request.

There is no response adequate for such a delay, and I am being sincere when I write that my office regrets it. I have only recently assumed the position of Information and Privacy Coordinator, and I am focused on improvements in processes and timeliness of responses. Your situation provides further impetus for seeking those improvements as quickly as we possibly can. Please rest assured that we are doing just that.

Finally, please accept this letter as written confirmation that I am administratively waiving all reproduction fees for your request due to our delay in responding. We have assigned a new case tracking number of F-2019-02133, but your request will still be processed based on the date of your original request, which in this case is 25 June 2018. Please utilize this new case number in all correspondences moving forward for this case.

Regards,

A handwritten signature in black ink, appearing to read "Mark Lilly".

Mark Lilly  
Information and Privacy Coordinator